

Mesam Abbas Zahid

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7+ years of total working experience in United Arab Emirates, **4+ years** extensive experience designing, developing, and deploying full-stack web applications, static websites, developing automation scripts, developing customizations for bespoke Retail, Manufacturing and Supply Chain processes for Microsoft Dynamics 365 Business Central ERP (SaaS and On-Prem).

Work Experience

D365 BUSINESS CENTRAL DEVELOPER | DYNAMICS STREAM | DUBAI | SEPT 2019 - CURRENT

- Responsible for developing and delivering end-to-end customizations for bespoke requirements of D365 Business Central and NAV written in C/AL or AL.
- Handling everything technical in Business Central and around it i.e. Powerapps, Power Automate/Flow, BI-directional System Integration between Business Central and 3rd Party web apps.
- Developing REST and SOAP web services to expose Business Central data to external systems and additionally responsible to consume API's into Business Central.
- Leading, training, and mentoring a team of software development interns offshore for D365 Business Central. Providing technical guidance and reviewing their code and approving deployments to production environment.
- Advocated for Source Control Management solution Git/Github and implemented it internally. Enabling stronger code audit controls and efficient collaborative process within development team. Speeding up collaborative programming and maintainability of source code.
- Performing testing of the deliverables/features for QA efforts on Sandbox, testing API's with POSTMAN.
- Providing on-call/remote technical support to clients across the hierarchy from C-Level to data entry operators. Resolving technical concerns in timely manner.
- Migrating Business Central On-Prem master and transactional data to SaaS env.
- Last but not least, having tons of fun writing code, finding and fixing bugs, assisting technical and functional team with their technical hiccups and delivering client satisfaction!

MICROSOFT DYNAMICS NAV DEVELOPER | DYNAMICS STREAM | DUBAI | APRIL 2019 - SEPT 2019

- Developing customization in C/AL for NAV as per bespoke requirements of the clients.
- Designing RDL, RDLC reports and developing logic for reports for bespoke financial, sales, inventory and manufacturing reporting requirements.
- Creating and maintaining Microsoft Windows Server Users and Microsoft SQL databases for NAV. Restoring and backing up NAV databases. Troubleshooting NAV customization bugs.
- Writing technical documentation for Verticals or bespoke modules.
- Developing new-launching product pages on website (*HTML, CSS, JavaScript*).
- Writing technical blogs on Dynamics NAV for company's social media strategy.

RETAIL STORE MANAGER (FAMILY BUSINESS) | GOLD HOUSE JEWELLERY | UMM AL QUWAIN | SEPT 2016 - APRIL 2019

- Prepared/cleaned all display items, signages before and after opening/closing the store.
- Ensured the store opened on time daily.
- Greeted and assisted customers at the store helping them find the best product that suits their needs and budget.

- Keeping thorough knowledge of all inventory available at the store to be able to present the customer what they are looking for.
- Handled all cash transactions with accuracy at POS and responsible for generating Cash Receipts, Invoice, Sales Order and Refunds where applicable for customers.
- Resolved complaints from the Customers maintained professional and calm composure in heated situations.
- Responsible for releasing funds for store rent, utility bills and payments to vendor on timely manner.
- Maintained relationships with healthy pool of manufacturers and factories to fulfil bespoke jewelry designs of the customer. Responsible to visiting them to place our customer's orders, negotiate best price and collect finished product.
- Securing inventory/merch by implementing security systems and measures in line with the Civil Defence and Fire Department of UAQ.
- Insuring availability of merc/inventory and services by approving wholesaler contracts; maintaining inventories.

FULLSTACK WEB DEVELOPER | FREELANCER | OCT 2014 – SEPT 2016

- Developed mobile-first web application from ground-up using Twitter's Bootstrap, NodeJs (ExpressJs), HandlebarsJs, MongoDB (Mongoose), JQuery, and Vanilla Javascript. From wireframing to developing a functional prototype to building the first production build to configuring a new domain and hosting the app on the cloud to optimizing the app's accessibility for users across the globe by orchestrating a strategy of hosting cold and hot data separately for better performance.

MARKETER | MICROSOFT | CONTRACT | DUBAI | SEPT 2014 – OCT 2014

- Promoted range of Microsoft products and services under the Experience/Services umbrella. Distributed flyers during the event, answered customer queries and did on-the-spot explainers for requested product/services which included;
- BYOD
- Microsoft Virtual Academy
- Data Center Modernization
- Hybrid Cloud with Windows Azure

Education

BSC. IN COMPUTER ENGINEERING | 2010 - 2014 | AJMAN UNIVERSITY

Location: Ajman, United Arab Emirates

- Major: Microcontrollers and Microprocessors.
- Minor: Software Engineering

Language

- English
- Urdu

Portfolio/Links

- Blog: <https://www.mysamza.com>
- Community: <https://stackoverflow.com/users/3974852/mysamza>
- LinkedIn: <https://www.linkedin.com/in/mesamzahid/>