

## Contact

Umm Al Quwain, United Arab Emirates  
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[www.linkedin.com/in/mesamzahid](http://www.linkedin.com/in/mesamzahid)  
(LinkedIn)  
[github.com](https://github.com) (Portfolio)

## Top Skills

Web Development  
Microsoft Dynamics 365 Business Central  
AL

## Languages

Urdu (Native or Bilingual)  
English (Full Professional)  
Arabic (Elementary)

## Certifications

Cambridge ICT Starters

## Honors-Awards

IT College Presidency Nominee  
Finalist - Camera Day with Grand Stores.

# Mesam A.

Technical Associate, Microsoft D365 Business Central at Dynamics Stream  
United Arab Emirates

## Summary

3+ awesome years building professional full-stack software and a holder of internationally accredited bachelor's degree in computer engineering. Tinkering with computers since dial-up internet!

Experienced in AL, C/SIDE, Javascript, JQuery, Bootstrap, Java, Node, Express, Mongoose, Handlebars, MongoDB, Atlas, REST API, SQL, Web Scraping, Fetch API, Heroku, AWS Lambda, AWS API Gateway, Microsoft Flow, Bash, Docker, and Git/Github.

OS experience; Windows, CentOS & Mac OS.

A passionate programming enthusiast with a knack for product design.

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## Experience

### Dynamics Stream - EMEA | UK | USA

Technical Associate, Microsoft D365 Business Central  
April 2019 - Present (1 year 2 months)

Developing AL customizations and reports for D365 Business Central.

Designing, coding and converting business logic to Business Central solution (extension).

Supporting day-to-day technical queries related to Business Central, and NAV.

Providing on-call technical support to clients resolving technical concerns in sandbox and production.

Collaborating on multiple Business Central developments in a fast paced environment developing features under strict guidelines and time frames.

Responsible for deploying Business Central extensions to live environment for clients in UK, US and MENA region.

Liaising with Functional Consultants on day to day basis for new requirement development or change requests to be worked on.

### Gold House Jewellery

#### Retail Store Manager

September 2016 - April 2019 (2 years 8 months)

Al Riqqah, Umm al-Quwain, United Arab Emirates

Driving sales; attending and guiding walk-in customers, helping through product selection up until the sale is closed. 1st year profit to the company 300K AED.

Designed and ran social media ads for marketing efforts; i.e Facebook, Instagram, and Whatsapp Stories.

Resolved issues that arose from staff or customers (complaints, grievances.)

Maintained and managed the relationship with a healthy pool of manufacturers in UAE for custom jewelry orders and ad-hoc job orders.

### Upwork.com

#### Full Stack Developer

October 2015 - September 2017 (2 years)

Internet

Developed mobile-first web application from ground-up using Twitter's Bootstrap, NodeJs (ExpressJs), HandlebarsJs, MongoDB (Mongoose), JQuery, and Vanilla Javascript.

From wireframing to developing a functional prototype to building the first production build to configuring a new domain and hosting the app on the cloud to optimizing the app's accessibility for users across the globe by orchestrating a strategy of hosting cold and hot data separately for better performance.

### Microsoft

#### Marketer

October 2014 - October 2014 (1 month)

World Trade Center, Dubai, United Arab Emirates

Promoted range of Microsoft products and services under the Experience/ Services Department. Distributed flyers during the event, answered customer

queries and did on-the-spot explainers for requested product/services which included;

- BYOD
- Microsoft Virtual Academy
- Data Center Modernization
- Hybrid Cloud with Windows Azure

**Business Experts Gulf**  
**Software Development Intern**  
July 2014 - September 2014 (3 months)  
Business Bay, Dubai, U.A.E.

The internship program comprised of an introduction to functional and technical aspects of Microsoft Dynamics CRM 2013 and the solutions it can provide to various CRM problems of the customer.

Installed and configured Microsoft Dynamics CRM, and Microsoft SQL, on sand-box as a part of hands-on experience.

Produced user manual for a customized inventory module for a client.

**Ajman University**  
**Quality Assurance Tester**  
March 2013 - March 2013 (1 month)  
Ajman University of Science & Technology

Validated random set of student's data from the old Moodle System against the new Moodle System.

**Samsung Electronics**  
**Sales Promoter**  
September 2012 - September 2012 (1 month)  
Dubai, United Arab Emirates

Sales promoter for Samsung digital camera for the GITEX Shoppers week.

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## Education

**Ajman University**  
Bachelor's Degree, Computer Engineering · (2010 - 2014)

The Oxford School, Dubai

